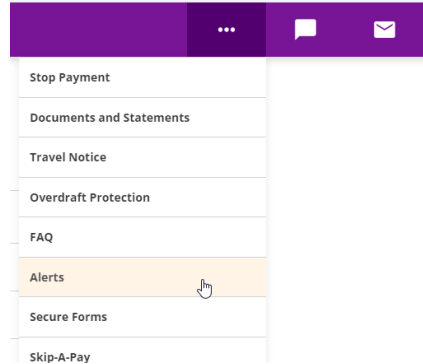


How to Manage Alerts

The Alerts feature allows you to receive notifications when selected transactions or events occur.

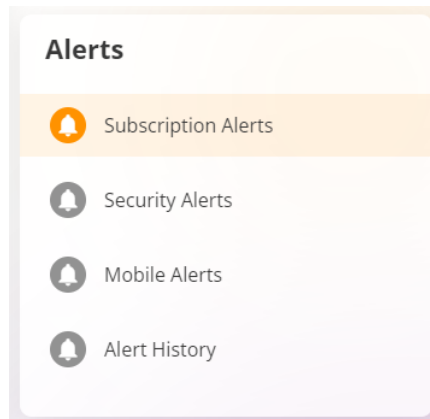
1. Log in to Digital Banking and click **More (...)** links.

Select Alerts from the dropdown. This will take you to the **Alerts Page**.



2. The Alerts page contains four tabs.

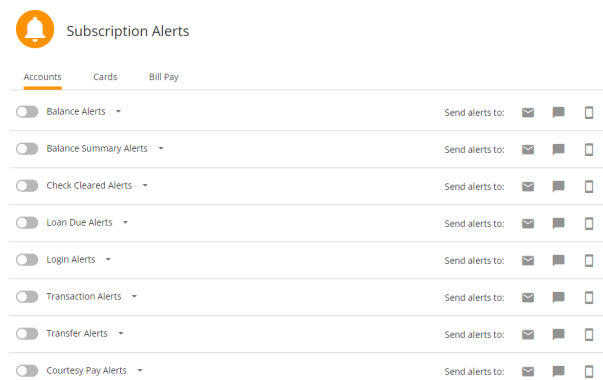
Subscription Alerts allow you to manage alerts for your accounts, cards, and bill pay. **Security Alerts** allow you to indicate where UTFCU should send suspicious activity alerts for your accounts. **Mobile Alerts** allow you to opt-in to marketing push communication from UTFCU. **Alert History** displays a history of all the alerts that have been sent.



Subscription Alerts: Accounts

1. There are three types of subscriptions alerts: **Accounts**, **Cards**, and **Bill Pay**.

The **Accounts** page opens by default within the Subscription Alerts tab.



How to Manage Alerts

2. Toggle the icon for the alert you'd like to edit.

From the **Account** dropdown, select the **Account** you wish to receive an alert on.

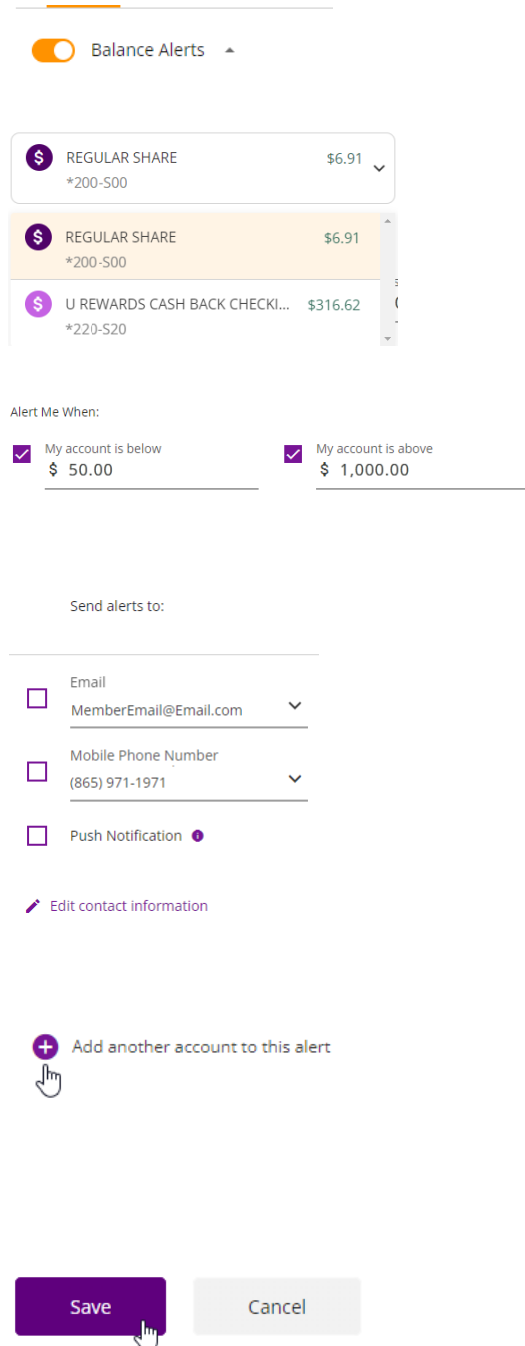
3. Select the **parameters** of the alert.

4. Click the **checkbox** next to how you want to receive the alert.

5. If you wish to add the same alert to another account, click **Add another account to this alert**.

6. Click **Save**.

Important: To deactivate an alert, move the toggle to the left. If multiple accounts are connected to the alert, all will be deactivated.



The screenshot shows the 'Balance Alerts' management screen. At the top, there is a toggle switch for 'Balance Alerts' which is currently turned on. Below this is a list of accounts with a dropdown menu. The selected account is 'REGULAR SHARE *200-500' with a balance of '\$6.91'. Other accounts listed include 'REGULAR SHARE *200-500' and 'U REWARDS CASH BACK CHECKI... *220-520' with a balance of '\$316.62'. Underneath the account list, there is a section 'Alert Me When:' with two options: 'My account is below \$ 50.00' and 'My account is above \$ 1,000.00', both of which are checked. Below this is a section 'Send alerts to:' with three options: 'Email' (MemberEmail@Email.com), 'Mobile Phone Number' ((865) 971-1971), and 'Push Notification'. There is a link to 'Edit contact information'. At the bottom, there is a '+ Add another account to this alert' button with a hand cursor over it. At the very bottom, there are 'Save' and 'Cancel' buttons.

How to Manage Alerts

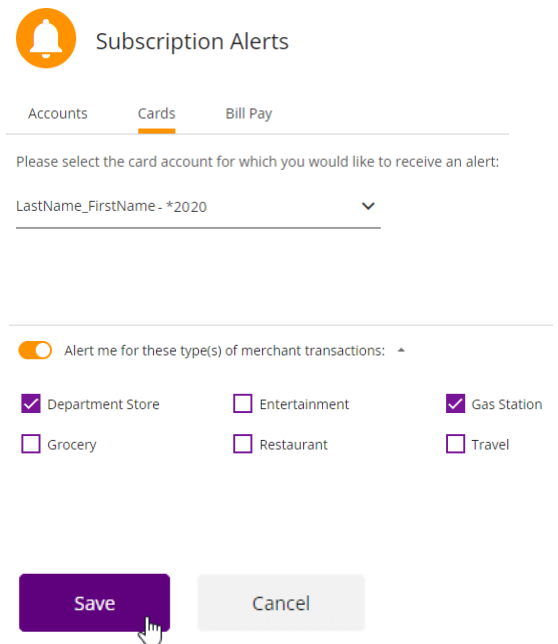
Subscription Alerts: Cards

1. Select the **card** for which you would like to receive an alert.

2. **Toggle** the icon for the alert you'd like to edit.
Select the **parameters** of the alert.

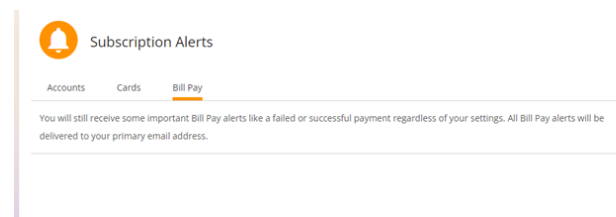
3. Click **Save**.

Important: All card notifications will be delivered to the channel(s) where you have chosen to receive your Security Alerts.



Subscription Alerts: Bill Pay

1. The **Bill Pay** page allows you to select the alerts you wish to receive UTFUCU's Bill Pay feature. These alert options are only available to members registered in Bill Pay. To activate these alerts, move their corresponding slider to the right.



How to Manage Alerts

Security Alerts



In order to protect your financial security, you will be alerted if suspicious activity takes place on your account. Security Alerts cannot be completely disabled.

1. Under Alerts on the left-hand side of the screen, click **Security Alerts**.

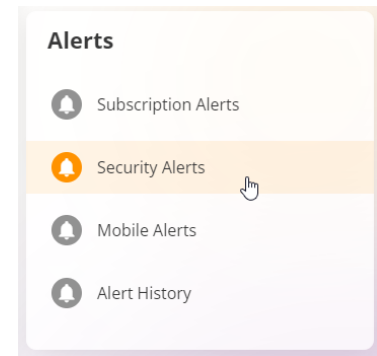
2. Under **Send Alerts to**, select the preferred alert delivery method.

- Multiple delivery methods may be selected at once, but a minimum of one is required.
- *Push Notification:* This option can only be selected once the Mobile App has been downloaded.

3. If your email or phone number needs to be updated, click **Edit Contact Information**.

This reroutes you to your profile where you can make any necessary updates to your contact information.

4. If any delivery method changes are made, click **Save Changes**.




Send Alerts to:

Email
membername@email.com

Mobile Phone Number
(865) 971-1971

Push Notification

 [Edit contact information](#)

Save